# Contents

Preface .............................................. 1  
  Purpose of this document .................................. 1  
  Audience ............................................. 1  
  How this document is organized ................................... 1  

Part 1  Installing and starting Iray Server .......................... 3  
  1  Introducing Iray Server ..................................... 5  
    1.1  Server-side rendering ....................................... 5  
      1.1.1  Supported workflows ................................... 5  
      1.1.2  Supported rendering modes .................................. 5  
      1.1.3  Browser-based user interface .................................... 6  
    1.2  Supported configuration modes ................................... 6  
      1.2.1  The configuration modes ...................................... 6  
      1.2.2  Setting up a VCA or VCA cluster for rendering ................. 7  
        1.2.2.1  Supported VCA configurations .............................. 7  
        1.2.2.2  Setting up Iray Server for a VCA ........................... 7  
    1.3  Licensing Iray Server ....................................... 8  
  2  Installing Iray Server ....................................... 9  
    2.1  System requirements ........................................... 9  
      2.1.1  Supported operating systems .................................... 9  
      2.1.2  Hardware requirements ......................................... 9  
      2.1.3  Software requirements ......................................... 9  
    2.2  Configuration requirements .................................... 10  
      2.2.1  Setting up a master node ...................................... 10  
      2.2.2  Performance considerations .................................... 10  
    2.3  Updates and upgrades ......................................... 10  
  3  Starting Iray Server .......................................... 11  
    3.1  Starting Iray Server under Windows and Linux .................. 11  
      3.1.1  Starting Iray Server under Windows .......................... 11  
      3.1.2  Starting Iray Server under Linux ............................. 12  
    3.2  Logging in to the Iray Server GUI ............................ 12  
      3.2.1  Logging in ............................................... 12  
      3.2.2  Recovering from log-in errors ............................... 13  
      3.2.3  Logging out ................................................. 15
Preface

Purpose of this document

NVIDIA® Iray® Server rendering solution provides multi-user, high-performance, distributed rendering capabilities for Iray-compatible applications. This document describes Iray Server capabilities and how to install, configure, run, and manage it.

Audience

This document is intended for:

* Users of Iray-compatible applications
* Administrators who are responsible for installing Iray Server and managing settings, resources, and users

How this document is organized

This document is organized as follows:

* Part 1. Installing and starting Iray Server:
  * Introducing Iray Server (page 5) describes what Iray Server is and what it is used for.
  * Installing Iray Server (page 9) describes hardware, software, and configuration requirements as well as performance considerations.
  * Starting Iray Server (page 11) describes how to start Iray Server from the command line as well as from a Windows desktop icon. It also describes how to log in to the browser-based UI for Iray Server. From this UI you manage the render queue and render results.

* Part 2. Running jobs:
  * Touring the Queue page (page 25) describes the Queue page where you manage the job queue.
  * Adding jobs to the queue (page 29) describes the various ways you can add jobs to the queue.
  * Managing the queue (page 35) describes the various tasks for queue management.
  * Managing results (page 37) describes the Results page where you can view, download, and delete job results.
  * Managing the archive (page 39) describes how to view, delete, and add archived jobs to the render queue.

* Part 3. Managing settings, resources, and users:

1. https://www.irayplugins.com
• Managing configuration settings (page 43) describes how to specify the configuration settings for your Iray Server setup.

• Starting and stopping the render queue (page 47) describes how to start and stop the render queue and switch between streaming and queuing modes.

• Managing rendering resources (page 49) describes how to manage rendering resources.

• Managing users (page 53) describes how to manage user access to Iray Server.

• Troubleshooting (page 57) describes how to resolve errors that may arise when running Iray Server.

**Note:** Administrator rights are required to perform the tasks in Part 3.
Part 1  Installing and starting Iray Server
1 Introducing Iray Server

This chapter describes new rendering workflows supported by the NVIDIA® Iray® Server rendering solution, hardware and software requirements, and a link for licensing information.

1.1 Server-side rendering

The following sections describe the rendering workflows, supported Iray rendering modes, and the browser-based GUI for managing rendering requests when using Iray Server.

1.1.1 Supported workflows

Iray Server is a multi-user, high-performance, distributed rendering solution for Iray-compatible applications. It supports server-side rendering for:

Queueing

Iray Server renders offline using batch processing. Client-side users access render results from Iray Server for viewing and downloading.

Streaming

Iray Server renders on an external host while client-side users interact with the streamed render results. Interactive changes to data on the client-side are uploaded to the server for rendering updates. Only images are sent to the client in this workflow.

Any host running Iray Server can process jobs sent to it for offline rendering. The host that clients connect to and send jobs to is termed the master node while all other hosts in the cluster are termed rendering nodes. In practice, the client (plug-in) first connects to the master node’s address to verify the user has access to Iray Server. Sending a job “to the queue” outputs the required Iray render data to the Iray Server master node as a job for processing. Sending a job is usually quite quick, after which the client application is free to do other work. Any number of jobs can be sent to Iray Server before they are processed, without any performance impact to the master node. Submitted jobs can be managed and modified from the Iray Server GUI.

1.1.2 Supported rendering modes

Iray Server supports the following NVIDIA® Iray® rendering modes:

Iray Photoreal

Generates physically-based photorealistic imagery. Images are progressively refined to provide full global illumination including caustics, sun studies, and luminance distributions.

Iray Interactive

Targets a look which is consistent with the physically-based results of Iray Photoreal but uses faster, less accurate rendering algorithms than Iray Photoreal. The default settings

1. https://www.irayplugins.com
target a look that is very close to Iray Photoreal, but global illumination effects and ambient occlusion are not enabled.

See the Iray Plugins page\textsuperscript{2} for a list of Iray-compatible applications that support these render modes.

1.1.3 Browser-based user interface

To manage rendering requests, Iray Server offers a browser-based interface, which is supported by a built-in HTTP server:

![Fig. 1.1 - The Iray Server user interface](image)

The user interface is minimalistic in design. The left panel displays the GUI pages with active links. The right panel displays the content of the current page. Secondary functionality is accessed from links and switches. Users can inspect the render queue, change the order of the jobs in the queue, view, archive, and download render results. Users with administrator rights can manage configuration settings, resources, and users.

The Iray Server GUI and the supported tasks are described in detail in Parts 2 and 3 of this document.

1.2 Supported configuration modes

The following sections describe the configuration modes supported by Iray Server.

1.2.1 The configuration modes

Iray Server supports the following configuration modes:

- **Standalone mode**
  - Iray Server runs on a single host (page 20). You can install Iray Server on:
    - The same host as your Iray-compatible application
    - A separate host

- **Cluster mode**
  - Multiple Iray Server instances are connected to each other (page 18) in a local area network

\textsuperscript{2}https://www.irayplugins.com
(LAN). Hosts in the LAN can be enabled or disabled to participate in rendering. Iray Server supports UDP multicast and TCP/IP with discovery.

**Farming mode**

Intended for larger rendering farms, where regular network rendering does not scale efficiently. Farming mode is typically used in digital special effects and animation production.

Farming mode uses the same host configuration (page 20) as cluster mode. The key difference lies in the rendering strategy for each frame:

- In cluster mode, the queue is processed frame by frame. All render nodes in the cluster work on the same frame.
- In farming mode, each render node receives a single frame. This reduces the load on the network and enables multiple frames to be processed simultaneously.

Assuming a minimum of 24 frames per second, incremental speed ups per frame can have a significant cumulative impact over time. Time saved in rendering can be used to improve the quality of scene elements or lighting where that makes sense. For example, using farming mode for the quick evaluation of scenes during the early stages of scene development, enables deficiencies to be addressed when it is both the most efficient and the least expensive time to do so.

**VCA mode**

See Setting up a VCA or VCA cluster for rendering (page 7).

You specify a configuration mode when you start Iray Server.

### 1.2.2 Setting up a VCA or VCA cluster for rendering

For information about installing, using, and administrating a VCA or VCA cluster, download the VCA documentation from the NVIDIA Quadro VCA web page.

#### 1.2.2.1 Supported VCA configurations

Two VCA configurations are supported by Iray Server:

- Iray Server connects to a VCA and offloads all rendering to a VCA or a cluster of VCAs
- Iray Server, with a VCA, supports streaming to non-VCA server hosts while using the same protocol

#### 1.2.2.2 Setting up Iray Server for a VCA

When you set up Iray Server for a VCA, you can support streaming to non-VCA servers while using the same protocol.

To set up Iray Server in VCA mode:

1. Install Iray Server on the remote server.
2. Start Iray Server in HTTPS mode. To set up Iray Server to use the HTTPS protocol, see HTTPS options (page 18).

Note the following:

---

* You do not need to install the VCA software stack on the remote server nor do you need to make changes on the application-side.

* Streaming is limited to one user at any time.

* Iray Nitro mode, which is supported on the VCA, is not supported when streaming to Iray Server.

1.3 Licensing Iray Server

See the Iray Server\(^4\) web page for details about trying and licensing Iray Server.

---

\(^4\)https://www.irayplugins.com/iray-server/
2 Installing Iray Server

This chapter describes the requirements for installing Iray Server under Windows and Linux operating systems and important performance considerations for cluster rendering.

2.1 System requirements

The following sections describe system requirements for Iray Server.

2.1.1 Supported operating systems

Iray Server can be installed under Windows or Linux. Note the following:

For Windows 10, 64-bit:

An installer is provided. By default, Iray Server is installed in:

C:\Program Files\NVIDIA Corporation\Iray Server

After Iray Server is installed, you can copy the Iray Server folder from Program Files to a different location. When you start iray_server.exe directly from the new location, subfolders are created in the new location for caching and image results.

The default cache and image results directory is:

C:\ProgramData\NVIDIA Corporation\Iray Server

You can start Iray Server from the icon installed on your desktop.

For Linux, 64-bit:

A gzipped tar file is provided, which you can unpack using the tar xvfz command.

2.1.2 Hardware requirements

Iray Server has the following GPU and CPU requirements:

GPU acceleration:

Maxwell or later NVIDIA GPUs

Streaming:

Professional GPUs — Quadro, Tesla, or Grid — are required on the server side

CPUs

x86-64 processors

2.1.3 Software requirements

Iray Server is a companion application for Iray-compatible applications. Note the following:

- No application other than Iray Server is required on dedicated rendering hosts.

1. https://www.irayplugins.com
* Ensure that the Iray Bridge versions that this release of Iray Server supports are supported by your Iray-compatible applications.

2.2 Configuration requirements

Iray Server is designed to support a range of configurations (page 6) with minimal restrictions:

* Heterogeneous client-server configurations are supported, for example, a Windows client and Linux rendering nodes.
* Heterogeneous server configurations are not supported. Every host in an Iray Server cluster must run under the same operating system.

At least 100-Mbit/s Ethernet is recommended between clustered hosts. Between the client and a streaming server, 10-Mbit/s is acceptable.

2.2.1 Setting up a master node

When configuring Iray Server for distributed rendering, only the master node can be used to receive jobs from client applications. The master node also provides the Web UI for Iray Server users. You specify the master node (page 19) from the command line in a terminal window.

**Note:** All other nodes in an Iray Server cluster are rendering nodes only.

When a job is added to the queue, the required Iray rendering data is sent to the Iray Server master node as a set of instructions for processing. Any number of jobs can be sent to Iray Server without a performance impact on the master node. Submitted jobs are managed and modified from the Queue (page 25) page.

2.2.2 Performance considerations

Rendering is most efficient when the performance of all hosts in a cluster is similar. However, you can mix hosts with different performance levels with fairly minimal impact. Slow hosts will not hold back much faster hosts in the same cluster; faster hosts will simply contribute more iterations per minute than the slower hosts.

Hosts added to the cluster after queue processing has begun will be included for use on the next frame. You can remove hosts from the cluster without causing errors in an active job, other than losing the iteration a particular host is currently rendering. A lost iteration is added to the next set of iterations sent to the master node.

An Iray Server cluster runs independently of any other Iray Server. If you have a large number of potential render farm hosts, the decision about how large a cluster should be is usually one of efficiency and rendering job type. Tests show that more than 70 percent efficiency is possible with 20 similar hosts running a complex render job. Very fast render jobs (those completing under a minute) may see less than 70 percent efficiency with just a few hosts in the cluster.

2.3 Updates and upgrades

When you update or upgrade Iray Server, passwords, the cache, and render results remain unchanged.
3  Starting Iray Server

This chapter describes how to start Iray Server under Windows and Linux, how to log in to the Iray Server GUI, and how to manage your user account settings. The chapter concludes with an extensive description of the \texttt{iray\_server} command-line options.

3.1  Starting Iray Server under Windows and Linux

The following sections describe how to start Iray Server under Windows and Linux.

3.1.1  Starting Iray Server under Windows

To start Iray Server under Windows:

1. Double-click the Iray Server icon on your desktop. A terminal window is opened and Iray Server is started.

   ![Iray Server running in a terminal window](image)

   Fig. 3.1 - Iray Server running in a terminal window

   If Iray Server fails to start, go to the terminal window and check the log for errors.

2. From a browser, enter the appropriate URL for your configuration. The login page for Iray Server is displayed.

   You can configure command-line options by editing the settings of the Iray Server desktop icon. Alternatively, you can configure command-line options (page 16) when you start Iray Server directly from the Windows command line.
3.1.2 Starting Iray Server under Linux

To start Iray Server under Linux:

1. Open a terminal window.
2. From the command line, enter `iray_server` and the appropriate command-line options for your configuration mode (page 6).

   The following console message is displayed:

   `Iray Server is starting ...`

3. To verify your configuration mode, check for the Mode message, for example:

   `[Mode] Switching mode to Standalone`

4. To verify that the start-up process is successfully completed, check for the following console message:

   `Iray Server started - listening on [port]`

   The Resources page also displays the current configuration mode as well as the type of configuration.

3.2 Logging in to the Iray Server GUI

The following sections describe how to log in and log out of Iray Server GUI.

3.2.1 Logging in

To log in to the Iray Server GUI:

1. From a web browser, enter the appropriate URL for your Iray Server configuration. The Iray Server Sign In page is displayed:
3.2 Logging in to the Iray Server GUI

After installation, the user name and password are admin. When you log in for the first time, you are asked to change your password.

2. Type your name and password and click Login. The Queue page (page 25) is displayed:

![Queue page](image)

*Fig. 3.3 - The Queue page*

You manage your jobs from this page.

3.2.2 Recovering from log-in errors

When you attempt to log in to a cluster, you may accidentally attempt to log in to a render node rather than a master node. Depending on the error, one of the following warning messages are displayed together with information about what to do next:

*A warning that contains the address of the master node*

If you log in to a render node, this warning is displayed:
Click **Continue**. You are re-directed to the master node where you can continue the log-in operation.

**A warning that the cluster has no master**

If a cluster has no master node, this warning is displayed:

**Fig. 3.5 - Waiting for master**

Start a master server before continuing the log-in operation.

**A warning that there are multiple masters**

In the rare case that you try to log in to a cluster with two masters, the following warning is displayed:

**Fig. 3.6 - Multiple masters**

Restart the cluster with one master only before continuing the log-in operation.
3.2.3 Logging out

To log out:

1. Click Logout in the navigation panel. A confirmation window is displayed:

   ![Fig. 3.7 - The log-out confirmation window](image)

2. Click Logout. If the queue is running, any waiting jobs will continue to be rendered.

3.3 Managing your account

The following sections describe how to manage your user account. To manage the accounts of other users, you need administrator rights.

3.3.1 Checking your user profile

To check your user profile, open the Account page.

![Fig. 3.8 - The Account page](image)

You can:

- Change your password (page 15)
- Enable desktop notifications (page 16)

You cannot edit any other fields displayed in your profile.

3.3.2 Changing your password

To change your password:

1. Click Account from the navigation panel. The Account page is displayed.
2. Under Settings, click Change Password. The Change Password window is displayed.
3. Type your current password, your new password, confirm, and click Save.
3.3.3 Enabling desktop notifications

**Note:** Desktop notifications are not supported by all browsers.

To enable desktop notifications:

1. Click Account from the navigation panel. The Account page is displayed:

![The Account page](image)

2. Under Settings, check the status of Desktop notifications. If disabled, click the button to enable it. If your browser does not support desktop notifications, an information message is displayed and this feature remains disabled.

Desktop notifications are sent to you when a job is completed. The first time that a notification is sent to you from Iray Server, a pop-up window is displayed. Click **Allow** if you want to receive desktop notifications.

3.4 The iray_server command and options

You start Iray Server from the command line:

- `iray_server`  
  Starts Iray Server

- `iray_server -help`  
  Displays a list of command options

The following sections provide a comprehensive list of `iray_server` options. Most options described in the following sections are supported by all configuration modes (page 6).

3.4.1 General options

- `-v`  
  Displays the version and exits.

- `-h`  
  Displays the help and exits.

- `--rlm-activate`  
  Specifies the activation key to check out an RLM retail license. After the key is successfully activated, you do not need to re-enter it.
3.4 The iray_server command and options

Unix users: On start-up, the following message is displayed:

[RLM] Warning: Could not create directory to store rlm license files in: "/var/opt/migenius/Iray Server/license/

Root permission is required to write to this location. Alternatively, perform the following steps to enable Iray Server to find the license server:

1. Create a license file that points to the license server. This license file should contain one line: host hostname.
2. Point the variable migenius_LICENSE or the variable RLM_LICENSE to the license file.

-rlm-revoke
Revoke the active RLM retail license.

-start-queue
Starts Iray Server with the queue running. If this option is not supplied, the queue will accept jobs but will not render them until you start the queue using the browser-based UI.

-open-browser
At startup, the web interface of Iray Server is opened in the browser.

3.4.2 Path options

--install-path
Installation path containing the html folder and the benchmarks folder. The default is the local working directory.

--flexnet-path
Sets the expected FlexNet license path or server address.

--plugin-path
Sets the plugin search path.

--log-file
Write log messages to this file. If empty, file logging will be disabled.

3.4.3 HTTP options

-p [--port]
HTTP port.

-l [--listen]
Bind HTTP server to a specific IP address. Changing the setting is only required in rare cases for hosts with multiple network interfaces.

-connection_limit
The maximum number of concurrent connections accepted by the server. There is no predefined upper limit.
3.4.4 HTTPS options

To set up Iray Server to use the HTTPS protocol, specify the following command options:

- **https-port**
  HTTPS port. By default, the HTTPS port is not used. To emulate a VCA connection, set it to port 443. Because 443 is a privileged port, you must start Iray Server as the root user on Linux. On Windows, administrator rights are required.

- **ssl-certificate**
  For the part of the argument `.cert`, you can specify the full path name.
  An SSL certificate is required when you use the HTTPS protocol. Use the `openssl` command to generate a certificate as described below.

- **ssl-key**
  For `iray_server.key`, you can specify the full path name.
  An SSL private key is required when you use the HTTPS protocol. Use the `openssl` command to generate a private key as described below.

### Generating private keys and certificates:

- To generate a private SSL key with a passphrase, enter:
  ```
  openssl genrsa -out iray_server.key 2048
  ```

- To generate a matching SSL certificate, enter:
  ```
  openssl req -new -x509 -key iray_server.key -out iray_server.crt -days 365
  ```

3.4.5 Cluster options

To build a cluster and coordinate the workload of the hosts, Iray Server can use either UDP with multicast or TCP/IP.

- **-c [-cluster]**
  The mode of the cluster, either OFF, TCP, or UDP. OFF means that Iray Server runs in standalone mode. TCP uses TCP/IP unicast to send data between hosts. Specify `--interface-address` and `--master-address` (not needed for the master node) to use this mode. UDP uses UDP multicast and unicast to send data between hosts. Specify `--interface-address` and `--multicast-address` to use this mode.

- **--master-address**
  Master address and port. In TCP mode, all nodes — except the master — must specify this address; the address is the same as the `--interface-address` option configured for the master node.

- **--multicast-address**
  Multicast address and port. In UPD mode, all nodes must specify the same multicast address and port and will then connect to each other automatically. The address should be from the organization’s local scope (239.0.0.0-239.255.255.255). The default 239.0.0.1:11000 will work fine in most cases. If more than one cluster is needed, then choose a different address for each cluster. Note that the chosen port is used as a base; each worker will use an increment of this port.
3.4 The iray_server command and options

- **-interface-address**
  Sets the interface address to be used for unicast data. Used in both TCP and UDP modes. This address must be set to a specific address and port; "any" address (0.0.0.0) will not work. Note that the chosen port is used as a base; each worker will use an increment of this port.

- **-m [--master]**
  Starts Iray Server as master / with web interface to manage jobs.
  Other Iray Server nodes that were not started as master will participate in rendering but the database is stored on the master server. You can have only one master server in a cluster.

3.4.5.1 Establishing the master node of a cluster

The **--master** flag makes that host the master node. The master node hosts the Queue Manager interface, maintains the cache of submitted jobs, and is the default location for image results.

Each cluster must have a master to operate, and each cluster can only have one master. If a cluster is formed without a master, the resulting pool of hosts will wait for a master to join that cluster. If a host is started with **--master** and there is a master already, Iray Server cannot be used until only one master remains.

3.4.5.2 Cluster formation with TCP/IP

Iray Server will use the TCP/IP protocol to form a cluster when the IP address of the master node is provided as a startup argument along with the **--cluster** argument (without a number).

For example, assuming that your master node has an IP address of 192.168.2.1, your startup arguments for forming a cluster would be:

```
iray_server --cluster 192.168.2.1 --master
```

On the master node

```
iray_server --cluster 192.168.2.1
```

On all rendering nodes

**Note:** There is no cluster number with TCP/IP since the cluster is explicitly defined by the master’s address.

3.4.5.3 Cluster formation with multicast

Iray Server uses the multicast protocol to automatically locate hosts with the same cluster number. Nothing more than the **-c#** options needs to be supplied for this to work. The **-c** option, followed by an integer argument, tells the host what cluster number to join.

For example, to create cluster 1:

```
iray_server -c1 --master
```

On the master node

```
iray_server -c1
```

On all rendering nodes

While multicast is quite easy to setup, some networks may constrain multicast bandwidth, resulting in greater than normal file transfer times and poorer rendering efficiency. There also may be situations where different parts of a facility are on different multicast networks and so
cannot see one another or where multicast is disabled in switches and routers. If you find one of these to be the case on your network, then you should probably switch to TCP/IP.

### 3.4.5.4 Iray Server on a single host

When Iray Server is started without any cluster arguments, it defaults to running individually. As a cluster of 1 (one), it is automatically its own master node, so there’s no need to supply a --master argument.

In this mode, Iray Server can be used for either streaming or queuing. If streaming, it will still accept jobs for later processing in its queue. This mode will also work on the same host as an Iray Client to provide a background rendering capability. For example, you could be working with an Iray plugin, and output any number of jobs, keep working and then process them as you take a break from Iray authoring. If your host has multiple GPUs, you may want to assign one for interactive authoring and others to process the Queue as you work.

### 3.4.6 Farming options

In cluster mode, all render nodes in the cluster work on the same frame. If you want render nodes to work on different frames, as is the case in a standard render farm, you need to specify the --farming option in your iray_server command.

In addition, you must also specify the following command options:

- --cluster option to build a cluster and coordinate the machines’ workloads. Iray Server can use either UDP with multicast or TCP/IP.
  
  For more information about the cluster options, see the section Cluster options (page 18).
- --master option starts Iray Server as the master with a web interface to manage jobs.
  
  For more information about the --master flag, see the section Establishing the master node of a cluster (page 19).

For example, assuming that your master node has an IP address of 192.168.2.1, your startup arguments for forming a server farm with TCP/IP would be:

```
iray_server --master --farming --cluster 192.168.2.1  On the master node
iray_server --farming --cluster 192.168.2.1           On all render nodes
```

If you experience unexpected behavior when rendering, check the section on troubleshooting (page 57). It may provide hints about the source of the problem and how to fix it.

### 3.4.7 Iray Bridge protocol options

Iray Server Version 1.2 and later support multiple versions of the Iray Bridge protocol. This means that Iray Server can work with client applications that use different versions of Iray.
3.4 The iray_server command and options

3.4.1 Starting Iray Server

To verify the supported versions of Iray Bridge for your system, see Checking the supported versions of Iray Bridge (page 49).

When using versions of Iray Server prior to 1.2, Iray Server and Iray-compatible applications must use the same version of the Iray Bridge in order to work together.

Iray Server supports Iray version 2016.1 and later.

3.4.7.1 Iray Worker configuration

Configuration: To specify which Iray Workers to start, use the following command-line option:

–workers
Example: --workers 334300.2780. If not set, all workers for the particular version of Iray are started.

Ports: The ports for each Iray Worker are derived from the ports given to Iray Server by command-line options. Iray Server increments these port numbers for each Iray Worker so they do not collide with each other.

Iray Worker recovery: When an Iray Worker fails:

1. The current job is set to failed and must be restarted manually.
2. Iray Server automatically tries to restart the Iray Worker before processing subsequent jobs (if any) in the queue.

Note:

• In farming mode, Iray Worker recovery is supported for the master node only.
• Iray Worker recovery is supported for Iray Server versions 3.3 and later.

3.4.7.2 Cache manager options

–cm-address
The address to listen on. Do not change it unless there is a conflict in the port usage.

–cm-path
The directory to be used by the cache manager to store its data.

–cm-low-water
When memory usage (in MB) drops below this value, garbage collection is ended.

–cm-high-water
When memory usage (in MB) exceeds this value, garbage collection is started. To disable garbage collection, set the value to 0.
Part 2  Running jobs
4 Touring the Queue page

This chapter describes the Queue page where you can create, submit, and archive jobs, and manage the job queue:

![Queue page screenshot](image)

*Fig. 4.1 - The Queue page. By default, your view of the queue is limited to your jobs. To view all jobs in the queue and perform other administrator tasks, you need administrator rights.*

The following tables are displayed on the Queue page:

**Jobs**

This table lists the jobs, if any, in the queue. However, the table does not indicate which Iray Worker (version of Iray) is assigned to run a particular job.

The Jobs table includes a mini-toolbar:

- **Render | Awaiting jobs | Stopped**
  The current status of the queue is displayed.

- **Start Queue | Stop Queue**
  Click this button to start or stop the queue. This action requires administrator rights.

**Done**

This table lists finished jobs. This list is intended to provide an overview of recently completed jobs. For a complete list of job results, see the table on the Results page.

The Done table includes the **Clear** action button. Click this button to archive the jobs and clear the table.

The following information is displayed for each job listed in Jobs and Done tables:

- **Priority**
  The priority level, which determines the order in which jobs are run.
Owner
The user ID of the person who submitted the job.

Job
The name of the job. This is the name assigned by the person who submitted the job. When you click on the name, a description of the job is displayed:

![Fig. 4.2 - A job description is displayed when you click on the job name](image)

Frames
The number of frames generated compared to the number of frames submitted.

Progress
A blue progress bar is displayed for each host used to render a particular job. The bar shows the rendering status for a particular frame. For animations, the green bar represents the percentage of the generated animation that is completed. Progress calculations are based on user-specified, editable (page 30) completion criteria for iterations, render time (hh:mm:ss), and quality, and which criterion is expected to be satisfied first.

Figure 4.3 shows the status of five hosts configured for farming mode, where multiple frames are rendered simultaneously:

![Fig. 4.3 - Tracking the progress for a job rendered on multiple hosts](image)

Figure 4.4 (page 27) is captured from the same five host configuration in farming mode. You can see that the first job is almost complete, leaving two hosts idle. The master server automatically assigns the idle hosts to the next job in the queue:
Figure 4.4 - Tracking the progress of two jobs rendering on multiple hosts

Figure 4.5 shows the toolbar displayed with each job:

The toolbar provides the following status information and action buttons:

**Stopped | Waiting | Running**

The current status of the job is displayed.

**Edit**

Click this button to display the Edit (page 30) page where you can change the job parameters.

**Start | Stop**

Click this toggle button to start (page 35) or stop (page 35) the job.

**Copy**

Click this button to copy (page 30) the job, edit its parameters, and add it to the queue.

**Remove**

Click this button to remove (page 36) the job from the queue. You can add the job to the queue later on.

Note that removing and deleting jobs are not the same thing. When you delete a job, you can no longer retrieve it.

**Time**

The amount of time that has elapsed since the job was added to the queue is displayed. When two jobs have the same priority level, elapsed time is used to determine priority. In this case, the job that has been waiting longest is run first.
5 Adding jobs to the queue

This chapter describes how you can add a job to the Iray Server queue.

You can add a job to the Iray Server queue as follows:

* By submitting a job from your Iray-compatible application.¹

* By copying a submitted job, editing it, and adding it to the queue. You can make a copy of a job that is waiting to run, that is finished running, or archived.

This section also discusses gamma correction and makes recommendations concerning gamma correction values for your jobs.

5.1 Specifying a gamma correction value

Gamma correction is represented by a floating point value that describes a non-linear function intended to correct for the non-linear response of display devices. The value you choose is dependent on the dynamic range of your image data:

* For low dynamic range file formats such as PNG and JPG, specify 2.2 as the gamma correction value.

  The pixel values will be saved with the gamma correction applied (baked into the image). Image viewing applications expect a baked-in gamma correction value of 2.2 and will heighten the brightness level of darker pixels accordingly.

  If you use the default gamma correction value (1.0), no gamma correction value is baked in by Iray Server. In image viewing applications, you can expect artifacts and detail in darker regions to be obscured.

* For high dynamic range file formats such as EXR, specify 1.0 (the default) as the gamma correction value.

  Iray Server will not modify the image data when the default value (1.0) is used. Image viewing applications apply the gamma correction. This handling of gamma correction is particularly suited for post processing tasks where high dynamic range images are used for compositing or texture creation or modification.

5.2 Submitting your job

To submit your job:

1. Ensure that the gamma correction value (page 29) is appropriate.

2. Submit your job. Refer to the documentation for your Iray-compatible application² for instructions.

¹ https://www.irayplugins.com
² https://www.irayplugins.com
3. From the Iray Server Queue page (page 25), check the Jobs list to ensure that your job was submitted successfully.

5.3 Creating a job

From Iray Server, you can create a new job by making a copy of an existing job, editing its parameters to suit your needs, and adding it to the queue.

To create a new job:

1. Create a copy of an existing job.
   From the Queue or Archive pages, select the job you want to copy and click Copy. You can select any job waiting in the queue to run or any job that has completed running.
   The Copy page is displayed with a list of editable job parameters (page 30).
2. Modify the job parameters to suit your needs and click Add to Queue.

5.4 Editing a queued job

To edit a job in the queue:

1. From the Queue page, find the job that you want to edit and click the Edit icon. A job must be in stopped or waiting mode before you can edit it.
   The Edit window is displayed with a list of editable parameters (page 30).
2. Modify the parameters to suit your needs and click Save.

A job may continue to move up the queue during the edit operation but it cannot be run. After you close the Edit window, the previous status of the job is restored — waiting or stopped.

5.5 A look at job parameters

The Copy and Edit pages display the following editable parameters when creating a job or modifying an existing job:
Fig. 5.1 - The job parameter list. The page title identifies whether you are in Copy or Edit mode

Following is a description of the job parameters:

Name
The name of the new job, which must be unique. If the frame of the entry box is red, the displayed name is already used and must be changed before you can submit the job. If the frame of the entry field is green, the displayed name is unique.

Priority
A job’s position in the queue is determined by its priority level.
Zero (0) is the highest priority level. You cannot assign a priority level to a job that is higher than the priority level assigned to you by the administrator.

Render mode
Supported render modes are Photoreal, Interactive, Stereo Photoreal, and Stereo Interactive.
5 Adding jobs to the queue

5.6 Editing job parameters for stereo image pairs

If you select a stereo render mode, parameters (page 32) controlling stereo image creation are displayed.

Resolution
Enter the resolution. You can unlock the ratio between height and width by clicking on the little lock symbol.

Buffers
A list of all buffers to be rendered. For each buffer the buffer type, the file format and the bit depth is specified. To remove buffers in the list, click Remove.

You can:
* Change the file format and the bit depth for each buffer in the list.
* Add new buffers by selecting a new buffer type from the drop-down menu to the left of the Add Buffer button. You must select an image file format and a bit depth for the output data. You can only select supported combinations of buffer type, image file format, and bit depth.

Light Path Expressions
Light Path Expressions (LPEs) enable you to render any interaction of light with any object into separate images, which can then be composited. To generate output files using LPEs, you specify a name, light path expression (LPE), format, and bit depth, and click Add. For more information about creating and using LPEs, refer to the documentation for your Iray-compatible application and the iray dev blog entry, Compositing with Light Path Expressions.3

Max. iterations / Max. render time / Max. quality
Calculations for determining the end of the render operation can include any combination of these three criteria.

5.6 Editing job parameters for stereo image pairs

The following editable parameters are provided for setting up stereo image pairs:

Stereo pairing

Separate
Two images are rendered. Each image represents one eye.

Left over right
The image of the left eye is rendered above the image of the right eye. The rendered images are twice the height of a non-stereo image.

5.7 Archiving jobs

The Done list is a list of all ended jobs where at least one frame was generated. You can clear the job list in one operation by using the Clear button.

Copies of the cleared jobs are stored in the archive. The render results are not deleted.

Note: You can clear and archive your own jobs only, unless you have administrator privileges.

To archive all jobs in the Done list:

1. From the Queue page beside the header Done: Click Clear. A confirmation window is displayed.
2. From the Confirmation window, click Clear jobs.
3. To view archived jobs, go to the navigation bar on the left and click Archive. The Archive page (page 39) is displayed.
6 Managing the queue

This chapter describes to manage the Iray Server queue.

6.1 Stopping a job

Before you can edit, copy, or remove a job in the queue, you must stop it. You can stop a running job as well as a job waiting in the queue.

To stop a running or waiting job:

* From the Jobs list on the Queue page, locate the job and click **Stop** on the toolbar.

Note the following:

* When you stop a running job, the current state of the job is saved and the job remains in the queue. If the rendering of the current frame is not complete, it is discarded.

* When you stop a waiting job, Iray Server may continue to move it up the queue (depending on its priority) but it will not run the job until you restart it. In the meantime, other jobs in the queue will continue to be executed.

6.2 Restarting a job

To restart a job:

* From the Jobs list on the Queue page, locate the job and click **Start** on the toolbar.

The job is restarted from its current position in the render queue.

6.3 Moving a job in the queue

The position of a job in the queue is determined by its priority level. You change the position of a job in either of the following ways:

* From the Queue page, find the job you want to move up or down the queue and drag-and-drop the Priority icon.

If you drag and drop a job with a low priority in front of a job with a higher priority, the priority level is changed. If jobs have the same priority level, their position in the queue is determined by waiting time.

* From the Edit page, change the priority level as needed.

When you close the Edit page and restart the job, the job order reflects your update.

Note the following:

* Zero (0) is the highest priority level supported by Iray Server
* The highest priority level you can assign to a job is defined by your administrator
• There is no minimum priority level
• If jobs have the same priority level, their position in the queue is determined by waiting time

6.4 Deleting (removing) a job in the queue

To delete (remove) a job in the queue:

1. From the Queue page, locate the job you want to delete from the queue.
2. Check the status of the job. If the job is active, you must stop (page 35) it before removing it.
3. Click Remove and confirm the operation.
7 Managing results

This chapter describes the Results page, where you can view, download, and delete job results:

![Image of the Results page](image)

**Fig. 7.1 - The Results page. By default, only your rendering results are displayed. To display the rendering results of other users, you need administrator rights.**

The table displayed on the Results page provides a complete list of render results, which includes:

- Completed jobs
- Uncompleted jobs where at least one frame was rendered before the job was stopped
- Archived jobs

When searching the table, note the following:

- Jobs are listed from most recent to oldest.
- Thumbnail images identify the content of each rendered file. Use the left-right arrows to scroll through long lists of thumbnails.
- Click a thumbnail to display a full-sized image. The file name, the type of generated output, and a Download button are displayed with the full-sized image.

The following action buttons are provided:

**Delete (X)**

Click this button to delete the complete results for the job. You cannot delete a selection of files.
Files
Click this button to display the results as a file list:

Fig. 7.2 - List of image files generated for a job. File names reflect the type of generated output

To display a particular file as full-sized image, click the file name. To download a file, select it and click Download.

Download
Click this button to download the complete results for a job.

A download window is displayed with the name of the zipped folder. The name of the zipped folder is the same as the job name. Specify a download location and click OK.

To download render files while a job is running, use the bar at the top of the Results page.
8 Managing the archive

This chapter describes the Archive page, where you can view, delete, and add archived jobs to the render queue:

![Archive page screenshot](image)

**Fig. 8.1 - The Archive page. By default, only your archived jobs are displayed. To display the archived jobs of other users, you need administrator rights.**

The table displayed on the Archive page provides a complete list of archived results. When searching the table, note the following:

* Jobs are listed from most recent to oldest.
* The table uses the same layout as the Done table on the Queue page.

The following action buttons are provided:

**Delete all**
Click this button to delete all archived jobs.

**Note:**
* You cannot delete selected archived jobs.
* There is no mechanism to retrieve archived jobs after you delete them.

**Copy**
Click this button to display the Copy (page 30) window where you can edit the archived job and add it to the job queue.
Part 3  Managing settings, resources, and users

To perform the tasks described in the following chapters, you need administrator rights.
9 Managing configuration settings

This chapter describes how to specify the configuration settings for your Iray Server setup.

9.1 Touring the Settings page

You specify configuration settings from the Settings page. The Settings page is divided into the following parts:

- **General settings**
  Where you specify the server name and the message of the day
- **VCA settings**
  Where you specify VCA settings when using a VCA or VCA cluster for rendering
- **Results settings**
  Where you customize render results.
- **Events settings**
  Where you can add custom commands for post-processing.

9.2 Specifying general settings

From General settings you can change the default server name and the message of the day.

*Fig. 9.1 - General settings*
9 Managing configuration settings

9.4 Configuring results settings

Server Name
The server name. The default name is Iray Server. If your Iray Server configuration consists of multiple clusters, it is recommended that you give the master server of each cluster a unique name to avoid any confusion.

Message of the Day
A message for all users, which is displayed near the top of the Queue page. Such messages are useful, for example, to notify users of upcoming events or server availability.

9.3 Rendering on VCAs
From VCA settings, you can manage your connection to VCA Manager when using VCAs for rendering.

9.3.1 Establishing a VCA connection
To establish a connection to VCA Manager:

1. From the VCA Connection box, ensure the Disabled | Enabled slider is set to Enabled.
2. In the VCA Address field, type the URL to connect to VCA Manager.
3. In the Username and Password fields, type a known VCA user ID and password.
4. Click Save.

After you save your settings, Iray Server automatically tries to connect to VCA Manager:

- When successful, an confirmation message is displayed. The VCA Manager queue is started and VCA Manager allocates a given number of VCAs for rendering.
- When unsuccessful, a confirmation message is displayed. Check the validity of the VCA address, and the VCA user ID and password and try again.

Access rendered output from the Results page.

9.3.2 Closing a VCA connection
To close a connection to VCA Manager:

- To close the connection to VCA Manager manually:
  - From the VCA Connection box, set the Disabled | Enabled slider to Enabled.
- To close the connection to VCA Manager automatically:
  1. From the Automatic Cluster Release box, set the Enabled | Disabled slider to Enabled.
  2. Specify an idle time for the VCAs as the release trigger.
  3. Click Save.

After the connection to VCA Manager is closed, rendering is performed on the local host.

9.4 Configuring results settings
The following sections describe how to configure settings for render results and what to consider when making your choices.
9.4 Configuring results settings

9.4.1 Changing the global storage directory

The entry field in the Global Image Storage Path box, displays the current directory path where render results are stored. The default location uses the current working directory of Iray Server, where output is stored in the results directory.

**To change the global storage location:**

* Type the new path in the entry field and click Save. Render results will be saved to this directory.

You can set up a global storage path or individual paths for users. Custom storage paths defined for users are unaffected by path or name changes to the global destination folder. When specifying directory paths, you may need to specify different paths for multiple hosts. For example:

* When Iray Server runs under a Linux host and your host runs under Windows, the storage path is different, although both hosts may access the same file server.

* When using multiple Windows hosts, the setup may differ. For example, a shared storage location may be accessed as different disk drives (for example, d: \ and e: \).

On the host where Iray Server is running, the path for Iray Server is always valid. For this reason, it is recommended that you log in to that host when determining the storage path.

9.4.2 Creating zip files for downloads

You must package render results as .zip files before you can download them.

To generate .zip files:

* From the Generate Zip Files box, set the slider to Enabled. Download .zip files from the Results page.

Because the generation of .zip files takes time and space, consider disabling this setting when rendering locally.

9.4.3 Specifying an update interval

To specify an update interval for progressive rendering:
* From the Canvas Update Interval box, specify the update value in the entry field and click Save. The value you enter represents the number of seconds between updates.

When the image is updated, the interim result is exported to disk. Each exported result includes the results in the original format and resolution together with thumbnails and preview images.

### 9.4.4 Buffering interim results

To enable separate buffers for interim results of a progressive rendering:

* In the Progressive Export box, set the slider to Enabled. The results of interim renders are saved to separate buffers.

When enabled, this setting produces many result files and uses more disk space.

### 9.5 Adding custom commands

![Fig. 9.3 - Event settings](image)

After a job is finished, you can call custom scripts. You may use custom scripts, for example, to forward a job to a post-processing tool chain or to send notifications to users when jobs are completed. Event settings are shared by all users.

You can pass the following variables to your scripts:

<table>
<thead>
<tr>
<th>Variable</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>@user</td>
<td>The user who submitted the job</td>
</tr>
<tr>
<td>@job</td>
<td>The name of the job</td>
</tr>
<tr>
<td>@status</td>
<td>The status of the job, which can be either done or failed</td>
</tr>
<tr>
<td>@email</td>
<td>The email address of the user who submitted the job</td>
</tr>
<tr>
<td>@error</td>
<td>A description of the error, if any.</td>
</tr>
</tbody>
</table>

For Windows, use batch scripts. For Linux, use shell scripts.

Setting events is recommended for advanced users only.
10 Starting and stopping the render queue

This chapter describes how to start and stop the render queue and switch between streaming and queuing modes. These tasks are performed from the **Queue** page.

10.1 Starting the render queue

To start the render queue:

* From the Queue page, click **Start Queue**. The render queue is started and the **Stop Queue** button is displayed.

To start the render queue when using VCAs for rendering:

1. Ensure that you have established a connection to VCA Manager.
2. From the Queue page, click **Start Queue**. The Reserve Cluster window is displayed:

   ![Reserve Cluster window](image)

   *Fig. 10.1 - The Reserve Cluster window*

3. Specify the number of VCA nodes you want to reserve for rendering and click **Reserve**. The queue is started automatically.

10.2 Stopping the render queue

To stop the render queue:

* From the Queue page, click **Stop Queue**.

The currently running job, if any, is completed, rendering is stopped, and the **Start Queue** button is displayed.

10.3 Switching between streaming and queuing modes

You can choose between streaming and queuing modes but you cannot run both modes simultaneously. Streaming mode can accept jobs for later processing in the queue.
If a user is streaming from the server when you try to start the queue mode, a warning message is displayed:

![Streaming Warning]

*Fig. 10.2 - Streaming warning*

Do one of the following:

1. Click **Start Queue** to stop streaming mode and start queuing mode, or
2. Click **Cancel** to allow the user to continue streaming.
11 Managing rendering resources

This chapter describes how to manage rendering resources. These tasks are performed from the Resources page.

11.1 Touring the Resources page

The Resources page provides the following reports about Iray Server resources to enable you to debug and manage these resources for the optimal performance of rendering jobs:

- **Supported Versions**
  - Supported versions of Iray Bridge (page 49)

- **Cache Manager**
  - Configuration options for the Cache Manager (page 50)

- **Storage**
  - Available storage for render results (page 50)

- **Hosts**
  - A list of servers (page 51) in your Iray Server cluster and their resource status.

- **Logs**
  - A downloadable log (page 51) of the master node in your Iray Server cluster

- **Benchmarks**
  - Rendering jobs (page 51) for testing your configuration and its performance

11.2 Checking the supported versions of Iray Bridge

The Supported Versions report in Figure 11.1 is derived from the log files. It provides details about the supported versions of Iray Bridge for debugging and resource management tasks.

<table>
<thead>
<tr>
<th>ID</th>
<th>Product</th>
<th>Hostname</th>
<th>IP</th>
<th>Cluster Interface</th>
<th>Admin Port</th>
<th>State</th>
</tr>
</thead>
<tbody>
<tr>
<td>8</td>
<td>raytek</td>
<td>rayg</td>
<td>172.16.1.13</td>
<td>0.0.0.0.10016</td>
<td>-</td>
<td>Rendering</td>
</tr>
<tr>
<td>10</td>
<td>raytek</td>
<td>raye</td>
<td>172.16.1.15</td>
<td>0.0.0.0.10020</td>
<td>-</td>
<td>Rendering</td>
</tr>
<tr>
<td>15</td>
<td>raytek</td>
<td>raye</td>
<td>172.16.0.240</td>
<td>0.0.0.0.10030</td>
<td>-</td>
<td>Rendering</td>
</tr>
<tr>
<td>17</td>
<td>raytek</td>
<td>raye</td>
<td>172.16.1.9</td>
<td>0.0.0.0.10034</td>
<td>-</td>
<td>Rendering</td>
</tr>
<tr>
<td>25</td>
<td>raytek</td>
<td>raye</td>
<td>172.16.1.9</td>
<td>0.0.0.0.10030</td>
<td>-</td>
<td>Rendering</td>
</tr>
</tbody>
</table>

*Fig. 11.1 - The Supported Versions report*

Iray Server launches an Iray Worker for each version of Iray that is supported. When a request is submitted to Iray Server, the job is automatically sent to the correct Iray Worker for processing. The Bridge protocol is used to associate it to the relevant version of Iray being run by an
Iray Worker. These Bridge protocols, which are referenced in the log file, may help you track down multi-version issues (if any).

For each supported version of Iray Bridge, the report provides following information:

- **ID**: The unique identifier for each worker
- **Product**: The installed version of Iray
- **Host name**: The host on which the worker is installed
- **IP**: The host IP address
- **Cluster interface**: The IP and port number used by Iray on the host
- **Admin page**: The value generated when the `--admin-server` command is used to start Iray Server
- **State**: The current rendering state of the worker, which can be either `rendering` or `idle`

### 11.3 Checking the cache manager settings

The Cache Manager report identifies the current settings for the Cache Manager options:

- **Address**: The address to listen on. The only time you should change the address is when there is a conflict in the port usage.
- **Data path**: The directory used by the cache manager to store its data.
- **Low water mark**: Garbage collection ends when memory usage (in MB) falls below this value.
- **High water mark**: Garbage collection starts when memory usage (in MB) exceeds this value. Garbage collection is disabled when this value is set to zero (0).

### 11.4 Checking the available storage for render results

The Storage report specifies the available disk space for render results. For each storage location, it provides the following information:

- **Total space**: The amount of space on the hard disk
- **Available space**: The amount of space that is still free
11.5 Checking the server configuration

The Hosts report in Figure 11.2 lists the servers in your Iray Server configuration. The configuration mode, protocol, and IP address are displayed at the top-right of the report. To enable and disable CPU and GPU usage, click on the host name, and select the appropriate choice.

For each host, the following information is provided:

- ID
- Host name
- Memory
- CPU cores
- GPUs
- Uptime

11.6 Checking and downloading the log of the master node

The log of the master node is displayed in a scrollable viewport. Note the following:

- The most recent log messages are displayed at the bottom of the window.
- The log is locked by default. When the log is locked, scrolling is automatic. For manual scrolling, you need to unlock the scroll bar by clicking the lock icon.
- To download the log, click Download.

11.7 Benchmarks

If the installation directory contains a folder with benchmark scenes, a table with the scene names is displayed:
To run a benchmark scene, click Add to Queue. The scene is added as a new job to the queue.

A benchmark job uses the following predefined rendering options:

- Format: PNG
- Resolution: 1920×1080
- Maximum iterations: 1000

You can specify which version of Iray you want to use for rendering the job.
12 Managing users

This chapter describes how to manage user access to Iray Server. These tasks are performed from the Users page.

12.1 Touring the Users page

The Users page provides a complete and editable list of users and user settings:

![Fig. 12.1 - The Users page](image)

For each user, the following information is displayed:

- **Name**
  - User ID.

- **Admin**
  - Administrator privileges: Yes or no.

- **Max. Priority**
  - The highest priority level that a user can assign to a job in the queue. The highest priority level is 0 (zero). The lowest priority level is 100.

- **Image Storage**
  - Specifies the directory where render results are stored for this user.

- **Action**
  - Specifies the available editing actions for each user.

You can organize user accounts in the following ways, where:

- A unique account name and password is defined for each user
- A project account is defined and account users share a password
12.2 Adding a user

To add a user:

1. Click the Add user button near the top of the page. The New User window is displayed:

![New User window](image)

*Fig. 12.2 - The New User window*

2. Fill in the appropriate fields.

3. Click Save. A confirmation message is displayed in the top-right corner of the page. If the Save operation is successful, the new user is added to the Users list.

12.3 Deleting a user

To delete a user:

1. In the Users list locate the user.

2. In the Action column, click Delete. A confirmation window is displayed.

3. Click Remove to delete the user.

12.4 Editing a user profile

To edit a user profile:

1. In the Users list locate the user.

2. In the Action column, click Edit. The Edit User window is displayed:
3. After you finish your edits, click **Save**.
13 Troubleshooting

This chapter describes how to resolve errors that may arise when running Iray Server.

13.1 Clustering

Q: I am using UDP with multicast and it is not working correctly.
A: Iray Server supports two cluster modes: UDP with multicast and TCP/IP discovery mode. UDP with multicast is generally quite easy to set up. You simply enable it; you do not need to concern yourself with addresses.

Some networks, however, either do not support UDP with multicast or support very low bandwidth only. In such cases, TCP/IP discovery mode is recommended. For more information about cluster modes, refer to Cluster options (page 18).

Q: The cluster isn’t forming when a host has more than one connected interface.
A: You should use the --interface to explicitly specify the network interface that you want to use on the hosts that have more than one connected interface. For more details about the option the Cluster options (page 18).

Q: Workers will not start and the following error message is displayed:

```
Error: connection timeout for worker
"C:\Program Files\NVIDIA Corporation\Iray Server\workers\XXXXXXX.XXXX"
```

A: Antivirus software can misinterpret websocket communication as a thread. Ensure Iray Server installation paths are listed as exemptions. For guidance, refer to behavior monitoring and scan exclusion in your antivirus software documentation.

13.2 Farming

Q: A job has ended before finishing the rendering operation.
A: If a worker crashes during rendering, the whole job fails; the master node does not ask the affected render node to restart the worker.

Restart the job with the Queue. Only the frames that failed will be rendered.

13.3 Out-of-memory

Q: A job appears to hang which prevents Iray Server from uploading the job correctly.
A: The computer on which Iray Server is running may be low on memory. Check the log for typical error messages such as error: Socket write operation failed. and Failed to read data for element .... Under Windows, select the Performance tab in the Task Manager window. Verify memory usage.
If memory usage is extremely high, either shutdown unnecessary applications and services or run Iray Server on another host.